



SOFTWARE

Some people think for an office with no staff, no appointments and no phone that we herd patients in and out with no proper documentation. WRONG. Every patient has their own file where every treatment is documented. I suggest finding a software that is Chiropractic specific without all the bells and whistles. All you need is a software that records patient information, consultation of an “O,P,Q,R,S,T,” exam findings, and records a “SOAP” note. There are several software programs on the market that fit this practice model and are cost effective, such as PureChiroNotes.com. I found a software called FileMakerPro and had it custom designed to fit my Chiropractic documentation needs.

Whatever you do, make sure every patient has a file and that every treatment is correctly documented. I’ve had attorney’s subpoena patient records, patients request their receipts and records so that they could submit them to their insurance company, and other similar situations arise. Not one occasion has there ever been a problem with my patient documentations.

If a patient request a simple receipt, you need to have a professional looking one to hand them. Just because I charge \$20 a treatment, doesn’t mean I don’t operate in a professional manner.

Be professional and detailed. Follow the guidelines, with this business model. Use software that is affordable and easy to use.